



AraCloud
BY SERVERMANIA

Quick Start Guide 

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Welcome to the new and enhanced AraCloud!

AraCloud provides scalable and secure cloud infrastructure to help you deploy and manage virtual servers, storage, and networking with ease. This guide will help you get started quickly and efficiently.

Key Features of the Updated App

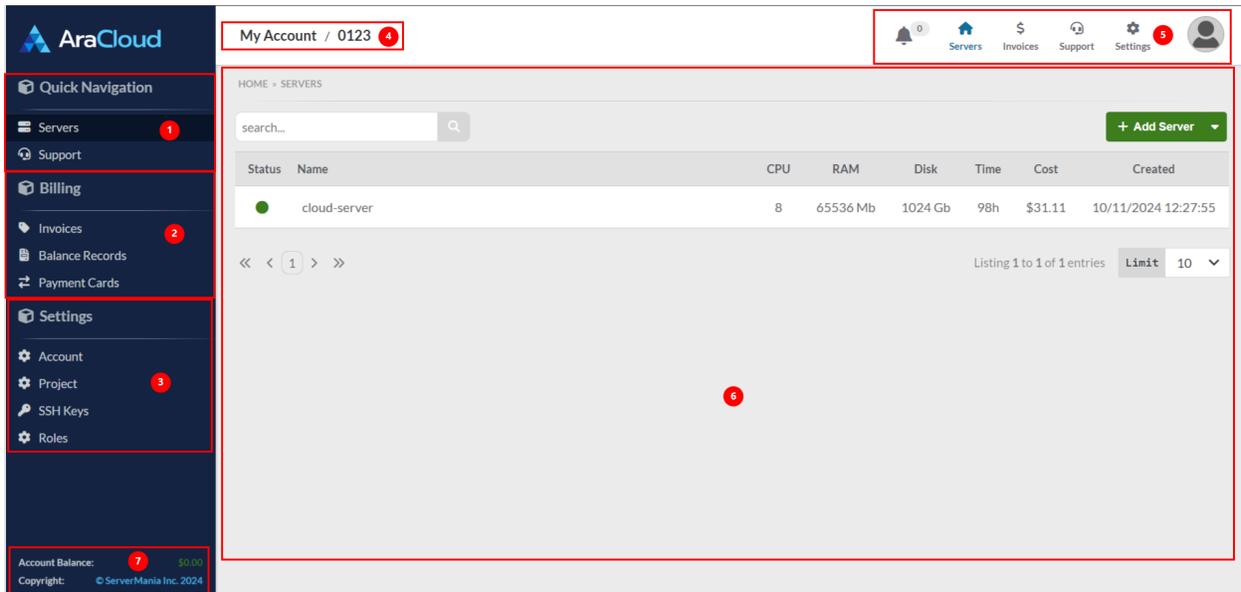
1. **New User Interface:**
 - **Modern Design:** Enjoy a sleek, intuitive design that enhances user experience.
2. **Enhanced Performance:**
 - **Faster Load Times:** Experience quicker access to all features and functionalities.
 - **Improved Stability:** Fewer crashes and smoother operation.
3. **Robust Security:**
 - **Enhanced Encryption:** We've significantly enhanced our platform's security by implementing additional measures within our internal network and management systems. These improvements are designed to better protect our cloud infrastructure and ensure greater security for our customers.
4. **User Support:**
 - **In-App Help Center:** Access customer support directly within the app.

Getting Started

Sign In/Sign Up

1. Existing users:
 - Visit the AraCloud website at <https://aracloud.servermania.com/>
 - Enter your credentials
 - Log in to your new account.
2. New users: Sign up with your email account.
 - Visit the AraCloud website at <https://aracloud.servermania.com/> and click on “Sign Up.”
 - Fill in your details and verify your email address.
 - Log in to your new account.

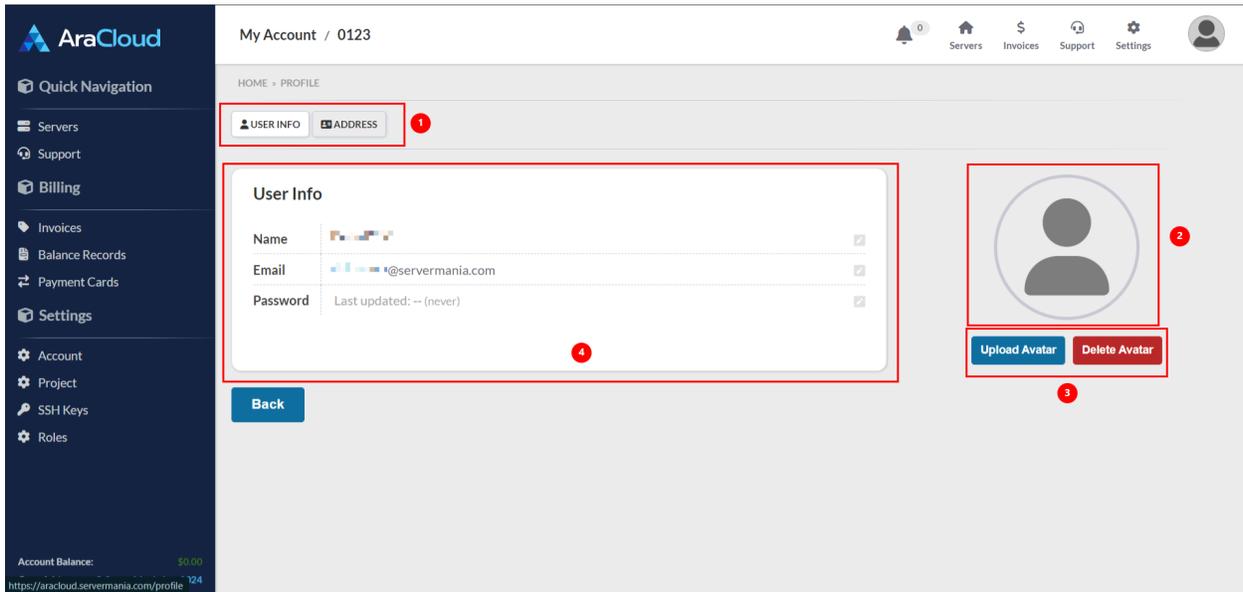
UI Walkthrough



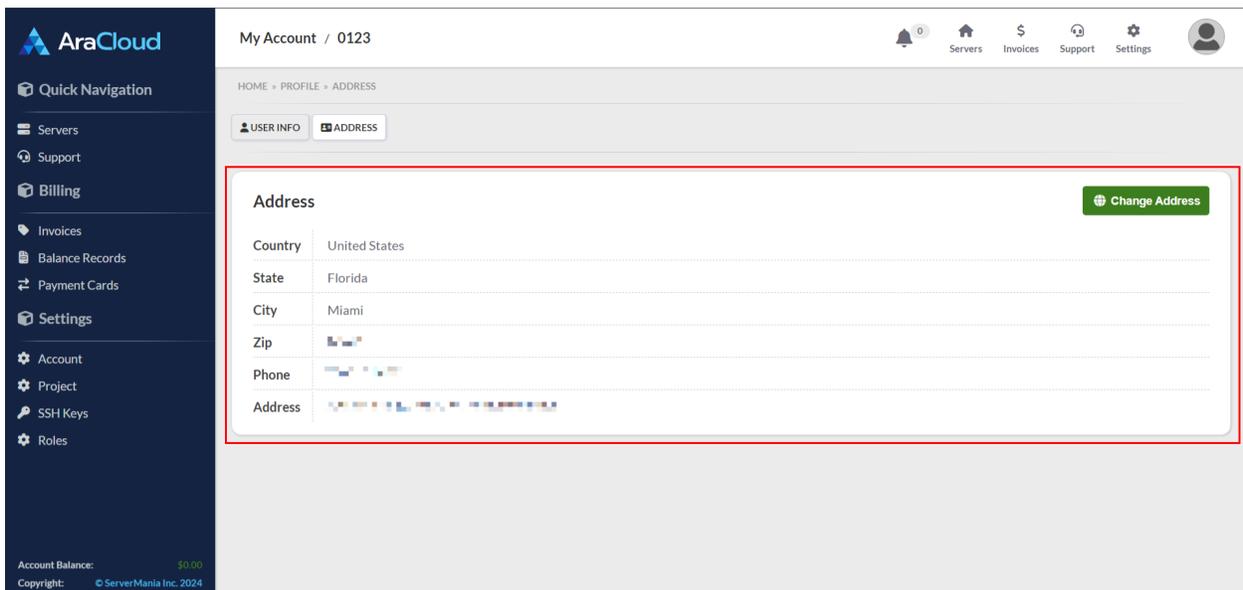
The screenshot shows the AraCloud dashboard interface. The left sidebar contains a 'Quick Navigation' menu with items: Servers (1), Support, Billing, Invoices (2), Balance Records, Payment Cards, Settings (3), Account, Project, SSH Keys, and Roles. The top header shows 'My Account / 0123' (4) and a toolbar with icons for Servers, Invoices, Support, Settings (5), and a user profile. The main content area displays a table of servers with columns: Status, Name, CPU, RAM, Disk, Time, Cost, and Created. A single server entry 'cloud-server' is shown with 8 CPU, 65536 Mb RAM, 1024 Gb Disk, 98h Time, \$31.11 Cost, and created on 10/11/2024 at 12:27:55. A red circle (6) is placed in the workspace area. The bottom left shows 'Account Balance: \$0.00' (7) and 'Copyright: © ServerMania Inc. 2024'.

1. Quick Navigation (Servers and Support)
2. Billing (Invoices, Balance Records and Payment Cards)
3. Settings (Account, Project, SSH Keys, Roles)
4. Account Name and Number
5. Toolbar
6. Workspace
7. Account Balance

User Profile



1. Views
2. User's Avatar
3. Avatar Options
4. User Information

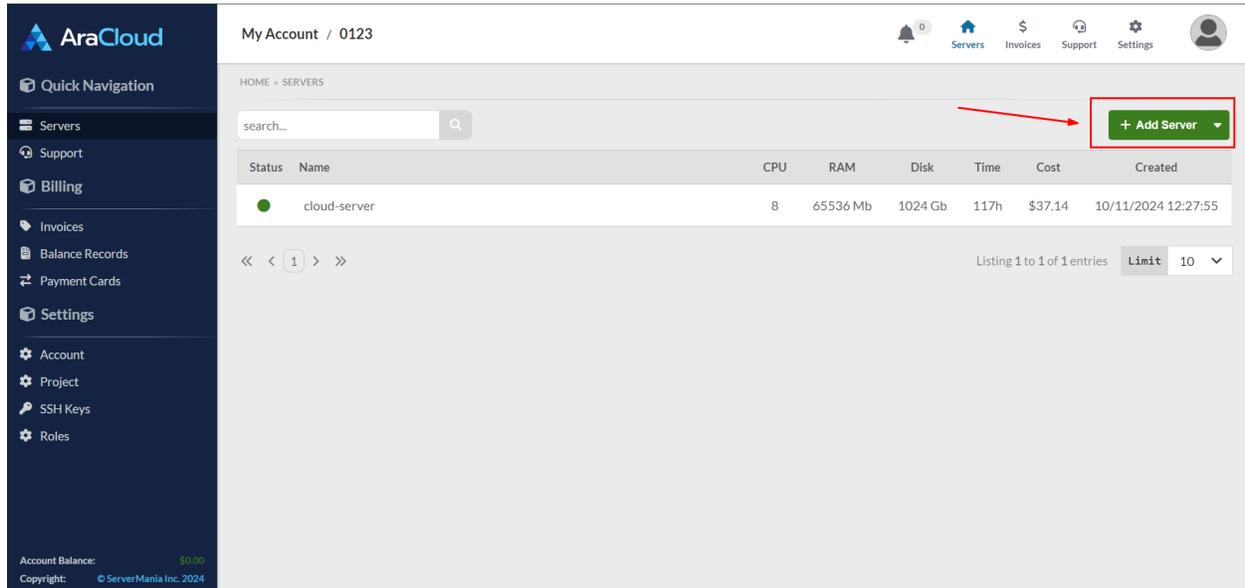


1. User's Address

Deploying Your First Virtual Server

Creating a New Server

1. In the Servers page, click on “Add Server.”



2. Choose your server template and configuration.
3. Select the operating system image and version.
 - a. *This is still an under development feature of AraCloud. If the image you are looking for is not available, please check back on November 1st.*
4. Set the server Hostname and Authorization Method (either Password or SSH Key).

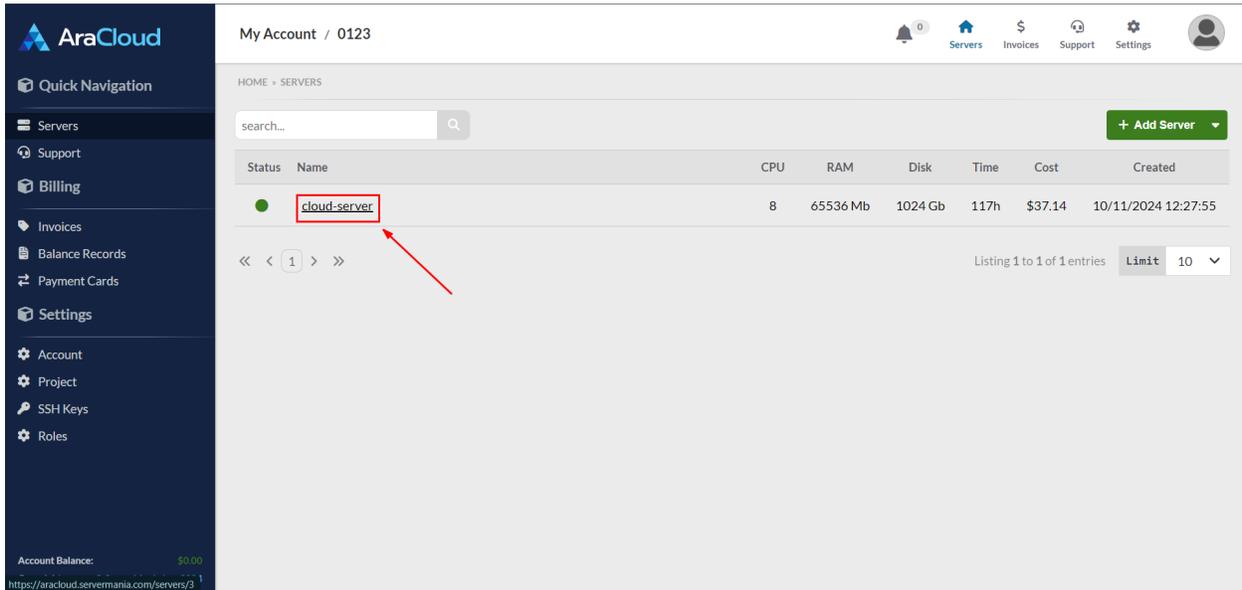
Launching the Server

1. Review your configuration.
2. Click “Add Server.”
3. Wait for the server to be provisioned and started.

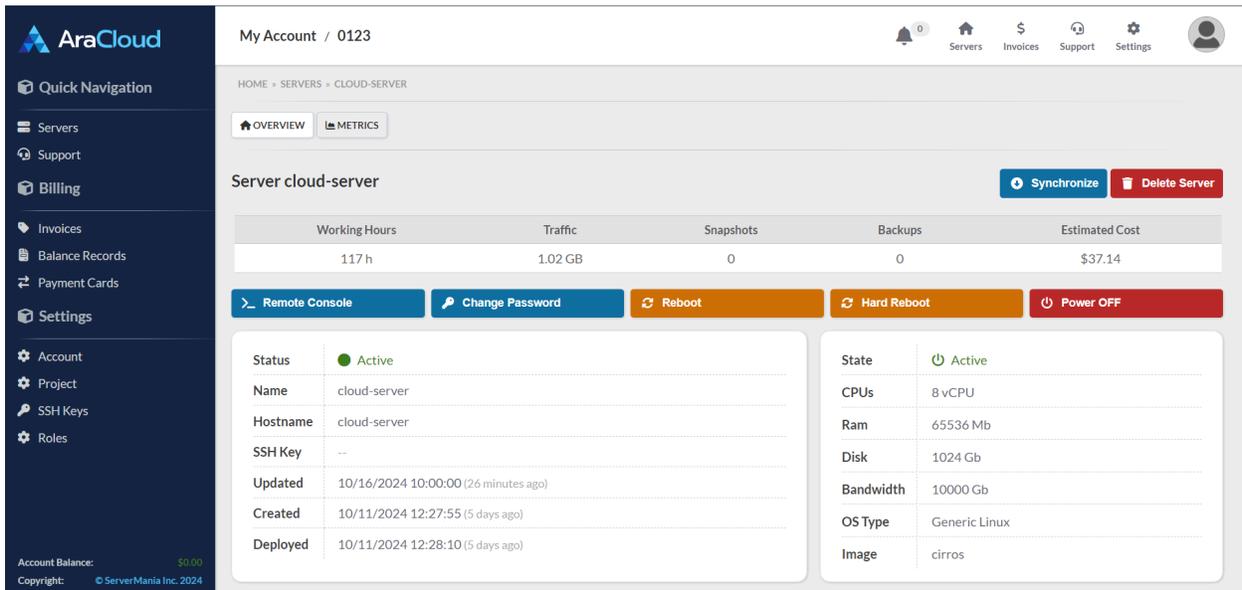
Server Overview and Monitoring

Server Information

1. On the Servers page click on the name of the server



2. Review the server’s information, Volumes, and Network Ports



Monitoring Tools

1. Click on Metrics

The screenshot shows the AraCloud dashboard for a server named 'cloud-server'. The 'Metrics' tab is highlighted with a red box and a red arrow. The dashboard includes a sidebar with navigation options like Servers, Support, Billing, and Settings. The main content area shows server details such as Working Hours (117 h), Traffic (1.02 GB), Snapshots (0), Backups (0), and Estimated Cost (\$37.14). It also features buttons for Remote Console, Change Password, Reboot, Hard Reboot, and Power OFF. A table of server specifications is visible, including Status (Active), Name (cloud-server), Hostname (cloud-server), SSH Key, Updated (10/16/2024 10:00:00), Created (10/11/2024 12:27:55), and Deployed (10/11/2024 12:28:10). On the right, a table lists hardware and software details: State (Active), CPUs (8 vCPU), Ram (65536 Mb), Disk (1024 Gb), Bandwidth (10000 Gb), OS Type (Generic Linux), and Image (cirros).

2. Navigate through the different usage widgets (CPU Time, Memory Usage, Network Speed, etc.)

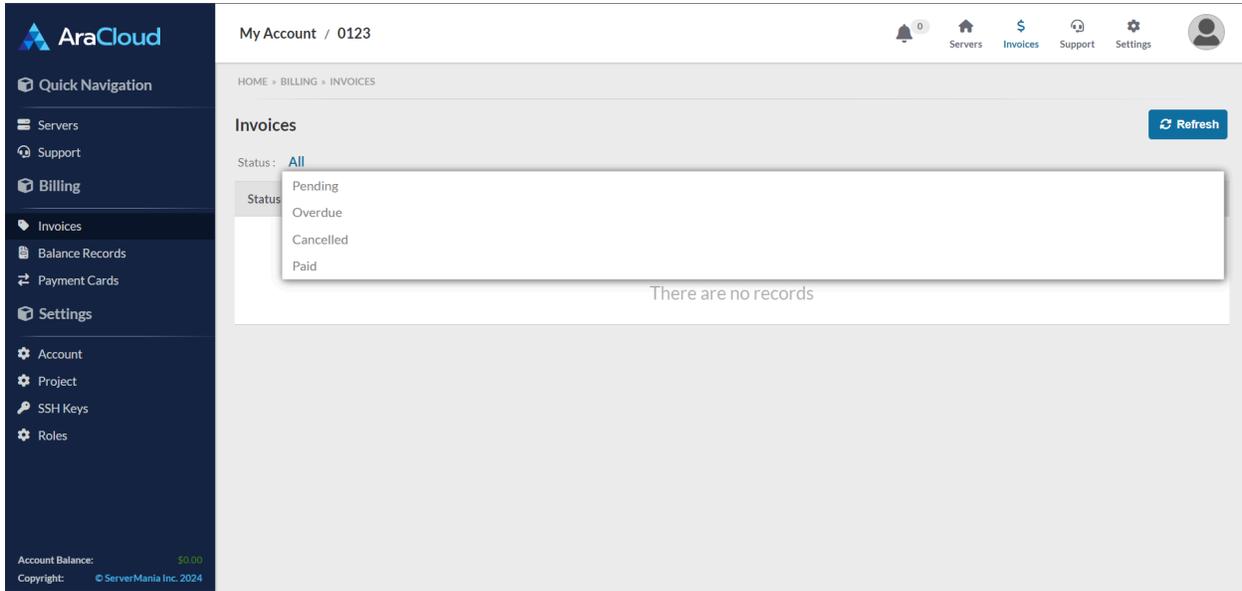
The screenshot shows the AraCloud dashboard with the 'Metrics' tab selected. It displays four usage widgets for the server 'cloud-server' over a 24-hour period. The widgets are:

- CPU Time:** A line chart showing CPU usage percentage. The y-axis ranges from 0 to 80. The x-axis shows time from 22:40 to 09:40. Below the chart, a table shows CPU Usage statistics: Current (0%), 99.38%, 99.54%, 99.53%, and 99.51%.
- Memory Usage:** A line chart showing RAM usage in GB. The y-axis ranges from 0 to 480. The x-axis shows time from 22:40 to 09:40. Below the chart, a table shows RAM Usage statistics: Current (0B), 3.73 GB, 3.73 GB, 3.74 GB, and 3.73 GB.
- Network Speed MAC: fa:16:3e:a6:24:51:** A line chart showing network speed in Kbps. The y-axis ranges from 0 to 40. The x-axis shows time from 22:40 to 09:40. Below the chart, a table shows Network Speed statistics: Rx (0 BPS, 4.26 KBPS, 1.99 KBPS, 4.42 KBPS, 2.83 KBPS) and Tx (0 BPS, 977.08 BPS, 13.32 BPS, 993.17 BPS, 135.82 BPS).
- Network Packets MAC: fa:16:3e:a6:24:51:** A line chart showing network packets in PPS. The y-axis ranges from 0 to 80. The x-axis shows time from 22:40 to 09:40. Below the chart, a table shows Network Packets statistics: Rx (0 PPS, 11.9 PPS, 32.74 PPS, 64.3 PPS, 46.06 PPS) and Tx (0 PPS, 12.91 PPS, 0.2 PPS, 13.13 PPS, 1.1 PPS).

 The dashboard also includes a sidebar with navigation options and a top navigation bar with icons for Servers, Invoices, Support, and Settings. A 'Refresh' button is located in the top right corner of the metrics section.

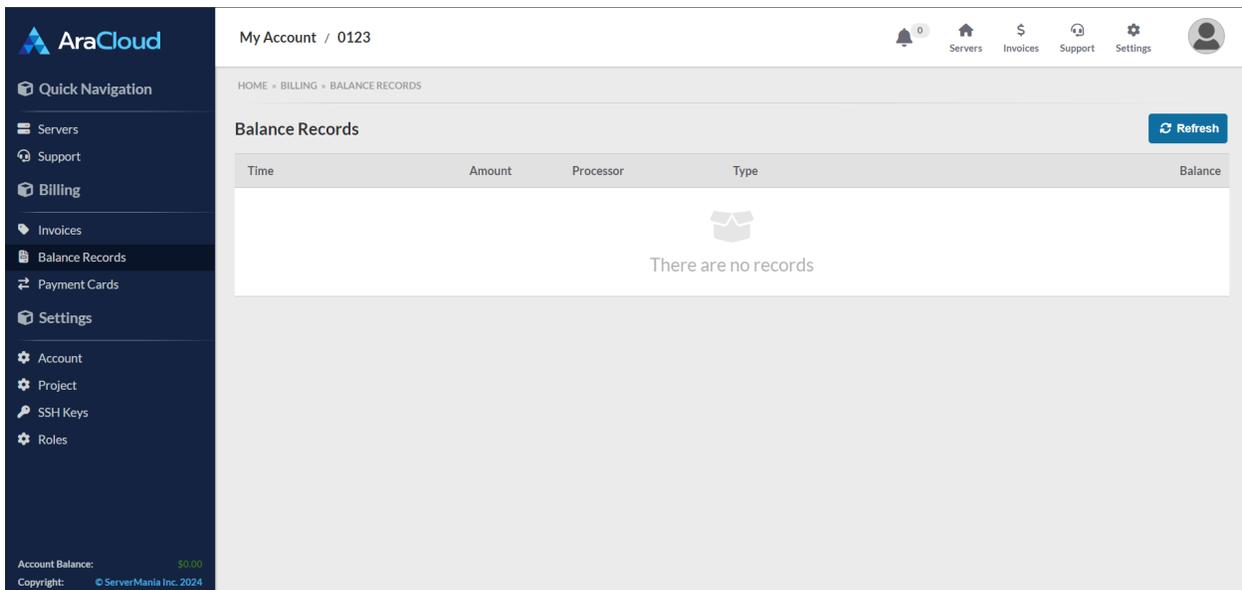
Billing

Invoices



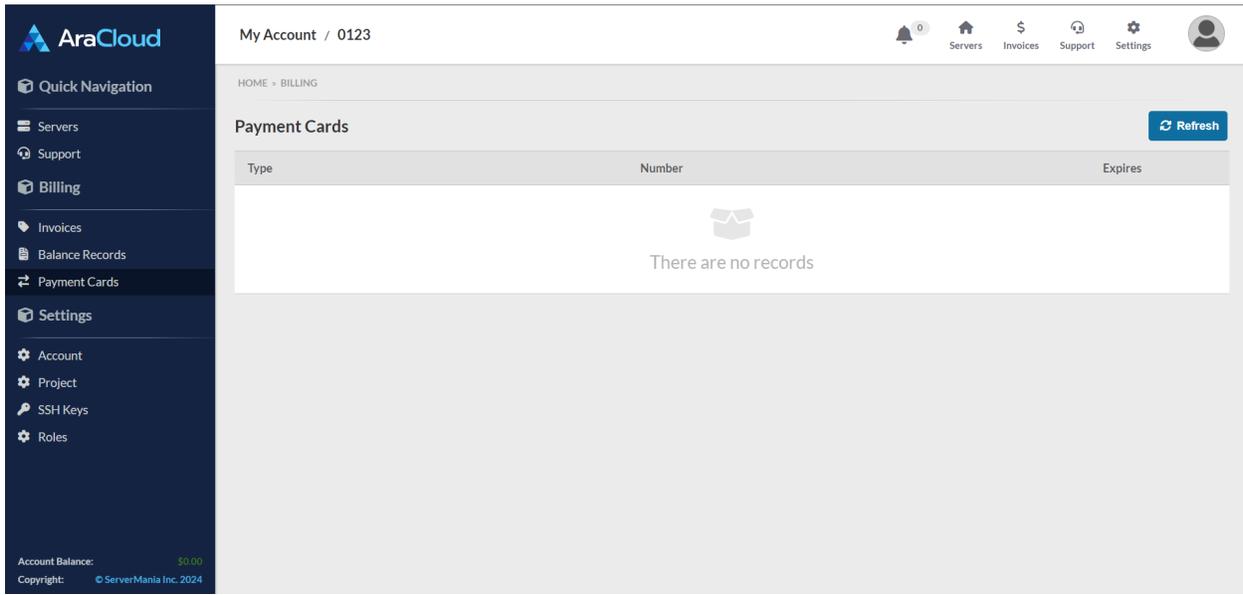
The Invoices page provides a detailed list of all your billing statements. Each invoice includes information such as the status, the total amount due, and a breakdown of charges. This page allows you to view, and manage your invoices, ensuring you have a clear record of your expenses.

Balance Records



The Balance Records page displays a history of all transactions related to your account balance. This includes payments made, credits received, and any adjustments. It's a useful tool for tracking your financial activity within AraCloud, helping you to monitor your spending and manage your budget effectively.

Payment Cards



The screenshot shows the AraCloud interface for the 'Payment Cards' page. The left sidebar contains navigation options: Servers, Support, Billing, Invoices, Balance Records, Payment Cards (highlighted), and Settings. The main content area is titled 'Payment Cards' and features a table with columns for Type, Number, and Expires. The table is currently empty, displaying a message 'There are no records' with a card icon. A 'Refresh' button is located in the top right corner of the table area. The top navigation bar includes 'My Account / 0123', a notification bell, and links for Servers, Invoices, Support, and Settings. The footer shows 'Account Balance: \$0.00' and 'Copyright: © ServerMania Inc. 2024'.

The Payment Cards page is where you can manage your saved payment methods. Here, you can add new credit or debit cards, update existing card information, and remove cards you no longer use. This ensures that your payment details are up-to-date, facilitating smooth and uninterrupted service.

AraCloud Site Map

1. Quick Navigation: provides easy access to key areas of the portal.
 - a. Servers
 - i. Overview: Displays a summary of all your servers, including their status and key metrics.
 - ii. Metrics: Provides detailed performance data and usage statistics for your servers.
 - b. Support
 - i. Open Issues: Lists all currently unresolved support tickets and issues.
 - ii. Resolved Issues: Shows a history of all resolved support tickets and issues.
2. Billing: manages your financial transactions and payment methods.
 - a. Invoices
 - i. Pending: Invoices that are awaiting payment.
 - ii. Overdue: Invoices that have not been paid by the due date.
 - iii. Canceled: Invoices that have been canceled.
 - iv. Paid: Invoices that have been fully paid.
 - b. Balance Records: Displays a history of all transactions related to your account balance.
 - c. Payment Cards: Manages your saved payment methods, including adding, updating, and removing cards.
3. Settings: allows you to configure various aspects of your account and projects.
 - a. Account
 - i. Contact Emails: Manages the email addresses associated with your account.
 - ii. Invited Users: Lists users who have been invited to access your account.
 - b. Project
 - i. Settings: Configures project-specific settings.
 - c. SSH Keys
 - i. List of SSH Keys: Manages the SSH keys associated with your account for secure access.
 - d. Roles
 - i. Account Roles: Manages roles and permissions for users in your account.
 - ii. Configuration: Configures role settings and permissions.
 - iii. Billing: Manages billing-related roles and permissions.

Troubleshooting

Common Issues

Refer to the FAQ website at <https://www.servermania.com/kb/> for solutions to common problems. Check the status of your services in the Servers' page at <https://aracloud.servermania.com/servers>.

Support Resources

Contact AraCloud support by creating a ticket in the Support page in your AraCloud portal. Use the live chat at <https://www.servermania.com/>.

Next Steps

- Discover all the exciting new features of the AraCloud Portal
- We value your feedback! Share your thoughts and suggestions at <https://servermania.typeform.com/AraCloud-UX>

Enjoy the new and improved AraCloud! 🚀