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## **HOSTING EMPOWERED**

ServerMania is a Canadian company with over two decades of experience building highperformance infrastructure hosting platforms for businesses globally. We offer a wide range of fully customizable dedicated, cloud, colocation and IP Transit services.

Our mission is to empower clients by equipping them with fast, reliable, innovative infrastructure hosting while upholding a 100% network uptime SLA. This is assisted by a 24x7x365 rapid response team — one with some of the best response times in the industry.

### SECURE LOCATIONS ACROSS THE GLOBE

Our data centers are powered by high availability infrastructure, and our multilingual technical support teams remain on-site and available 24x7x365. This, coupled with our enterprise grade security, enables us to provide a 100% network uptime guarantee to all clients, anywhere in the world.



### **Fundamentals**

- Founded in 2002
- Based in Toronto, Ontario & Dallas, TX
- Eight (8) data centers throughout North America and Europe
- 4x7x365 Superior Support Fleet with a 15 Minute Response Time
- Live Sales Chat (no bots!)
- Rush Delivery Options
- Save up to 15% instantly by selecting a prepayment term
- 100% Uptime SLA
- Enterprise-Grade Hardware
- FREE IPMI/Console Access with ALL Servers!
- Personal Service Approach via our Account Managers

### Data center specifications

- Level 1 Payment Card Industry (PCI) Service Provider
- SSAE16 Type II, SAS70 Type II, SOC 2 TYPE II, ISO/IEC 27001
- CDSA Content Protection and Security Standard Certified
- Multi-homed, fully redundant network
- High Density Power & Cooling Ability
- Green Powered Facilities
- Scalability to ensure long-term growth
- 1Tbps+ Network Capacity

## **COMPANY TIMELINE**



### 2024 - New Amsterdam Data Center

Our new Amsterdam Data Center location extends our network, enabling us to better serve client demand for colocation and 20Gbps bandwidth connectivity.

### 2023 - New Vancouver Data Center

ServerMania opens a new Vancouver, BC data center, further expanding it's infrastructure with low latency network connectivity across North American markets.

### 2022 - Colocation Options in Strategic Locations Around the World

As a leader in the hosting industry, Server Mania continues to expand colocation services in major city centers like New York, Los Angeles, Montreal Canada, London UK and Amsterdam.

### 2022 - Continuous Research & Development to Offer Innovative Solutions

Recognizing the future requirements of its Enterprise customers, Server Mania offers high-performing Server Clusters and Blockchain solutions to support industry leaders.

#### 2022 - USA Headquarters

To better position ourselves to serve our customers in the United States, we established our USA headquarters in Dallas, Texas.

### 2022 - Canadian Workplace Culture Leader Certification

ServerMania is recognized for its people-first culture and for exceeding the Canadian Workplace Culture Index, a uniquely Canadian benchmark designed for organizations to assess workplace culture.

# 2021 - Launch of the BTCPay to facilitate payment with Bitcoin

This new payment gateway allows customers to pay for our services using the Bitcoin cryptocurrency.

# 2021 - Expanded CPU offerings now include AMD processors

AMD EPYC and Ryzen processors become available in our data centers around the world.

#### Full company timeline:

www.servermania.com/company#timeline



## **OUR NETWORK**



Our data centers provide the network infrastructure availability, 24x7x365 support and Enterprise-grade security which enables us to provide a 100% Network Uptime Guarantee. We offer all customers one speed, highspeed!



### New York City Metro

ServerMania's New York City Metro data center is the perfect choice for applications that demand the ultimate in low-latency connectivity and redundancy. Our New York City data center is a Tier 4 facility, delivering the most redundant infrastructure across all system components. Featuring up to 10Gbps connections on Tier 1 network carriers, this facility is ideal for ForEx and other latency-sensitive applications with direct connectivity to New York City, North America, and beyond.

### Los Angeles, CA

ServerMania's Los Angeles network provides the lowest possible latency to Asia and Australia making our LA1 data center a smart choice for customers who wish to reach those regions. This data center boasts direct conduit access to 1 Wilshire's Meet-Me-Room, allowing you to host with any carrier you desire.





### Vancouver, BC

Established to cater to the demanding requirements of large IT businesses, ServerMania's Vancouver data center is designed to provide our partners with low latency network connectivity in North American markets. This location is one of Canada's most advanced data centers, offering managed colocation services, secured access, direct connectivity, exceptional security, geographic redundancy, and upgraded infrastructure.

### **OUR NETWORK**





### London, UK

This data center delivers the perfect balance of capacity and redundancy with connectivity to reach customers within Europe, Africa, and the Middle East. Our London data center is a Tier 4 facility, delivering the most redundant infrastructure across all system components including power, networking, and cooling. Featuring up to 50Gbps connections on Tier 1 network carriers, this data center has the network capacity to power even the most demanding projects.

### Montreal, QC

Established to cater to the demanding requirements of large IT businesses, ServerMania's Montreal data center is a 10,000 sq. ft. facility located in the heart of Montreal, Canada. This 790,000 sq. ft. property, is Canada's largest wholesale data center. In addition the data center uses renewable and green hydroelectric power.





### Dallas, TX

Our Dallas data center offers great low-latency connectivity throughout the US. Unlike many US locations, it also has excellent connectivity to Central and South America. A diverse-path fiber ring provides reliable and redundant connections to the backbone network, which is especially tuned to serve Central and South America. Network carriers include TeliaSonera and XO Communications.

### **OUR NETWORK**





### Buffalo, NY

Low latency and high throughput network access to North America and Europe. Fully redundant native 10GE network consists of Telia, Hibernia & XO onsite. This location features a 120 Gbps network, is fully redundant, and is connected to multiple Tier 1 network providers. What that means for you is that it always stays online - no matter what.

### Amsterdam, NL

Our Amsterdam data center is a 10,000 square foot Tier-1 facility located in the hub of Europe, near the Schiphol Airport and the Amsterdam metropolitan area. Strict European data privacy regulations and a diverse set of network routes make our Amsterdam data center the perfect choice for reaching clients in Europe, the UK, and beyond.



## **PRODUCTS AND SERVICES**



### Colocation

Established to cater to the demanding requirements of large IT businesses, ServerMania offers colocation services in key cities around the world. Our industryleading data center designs represent the highest standards as defined by the Uptime Institute and allow businesses to grow without constraint.

### **Dedicated Servers**

As an IAAS provider, we offer fully customizable hardware configuration options to provide an innovative solution for any hosted application. Our servers are outfitted with Enterprise-grade hardware, and performance tuned to exceed architectural standards in order to transcend benchmarks.



### **AraCloud Server Hosting**

Every component of the ServerMania AraCloud hosting experience is redundant across CPU processing, storage, networking, backup, and more. Each element of the AraCloud platform is designed to deliver high-availability and remain operational in the event of hardware failure.

### **IP** Transit

Providing internet access and IP transit services at each of our data center locations. Our connections were designed from the ground up with superior performance, quality, and reliability in mind.

## HOSTING EXCELLENCE IS OUR PRIORITY



### What makes us the right choice for you?

Hosting options can seem endless when you embark on a new server project or are looking to migrate to a new provider. At ServerMania, we believe in "Hosting Empowered". For over two decades, we have been dedicated to serving the needs of our clients. We have proven that by listening to the needs and wants of our clients, we can better improve our product offerings and overall customer experience exponentially. Here are a few reasons why we believe ServerMania is the right fit for you:

### Feature-Packed Surge Control Panel

With our Surge control panel, managing your server installations has never been easier. Our clients are all equipped with an intuitive state-of-the-art platform designed to facilitate easy management of all your hosting services.

Whether you're on a desktop or a mobile device, you can effortlessly analyze, manage, deploy, and resell every server in your plan.

### **Our Unbeatable Prices**

It's always been our belief that you shouldn't have to pay an arm and a leg for enterprise-grade hosting. That's why our prices are among the best in the industry. We've put literally hundreds of hours of work towards honing our price points, ensuring our clientele receives the best value possible for their investment. Even better, you don't need to sacrifice any features - you'll get the same level of quality you would from a more expensive competitor.





### **Dynamic Hosting Solutions**

No matter what you need a server for, we can help. Our infrastructure is easily tailored to meet any application requirement, no matter how intensive, and our dynamic hosting product is easily compatible with any specialty applications you might be looking to run. Not only that, all ServerMania packages are easily scaled - you never need to worry about running out of resources.

### **Our Superior Support Team**

Since we're so focused on customer satisfaction, it stands to reason that we'd have an awesome team of professionals to offer technical support to our clients. Our industry-leading team is highly trained, and available 24x7x365 to answer any technical questions you might have and to ensure you receive the highest quality of service possible. Our support fleet has one of the fastest response times in the industry - fifteen minutes or less, guaranteed.

### **Our Industry-Leading SLA**

Built on our highly-redundant, custom-made networking hardware, our servers are ultra stable. That's why we're able to offer a 100% uptime service level agreement, which entitles clients to significant compensation in the (unlikely) event that an outage does occur. For us, to offer anything less simply isn't acceptable.

### **Our Dedication To The Client**

We're all about keeping our clients happy - to that end, we give our clients as much freedom as we possibly can, while also providing them with plenty of room for growth. In addition, we conduct regular surveys to ensure our valued customers are totally satisfied with the level of service they are receiving. We take every comment, complaint, and concern seriously - as does our top-notch support team.



## WHAT OUR CUSTOMERS SAY





### Webdock

"ServerMania has proved to be staffed by competent professionals who are quick to understand and deal with any issues that may come up."

Arni Johannesson Webdock Founder and CEO

### Sendlane

"We needed a provider who could deliver stability, flexibility, hardware options, the latest technologies, and quick implementation. ServerMania has surpassed our expectations in each of these features."

### **Ryan Blomberg**

CTO Sendlane

### **ITSYS**

"The service level provided has been exemplary. The tickets are responded to in less than 15 minutes and satisfactory resolution of issues is usually provided within a day."

### Vibhu Bansal

Chief Operating Officer **ITSYS Solutions** 

"The process of deployment of our servers from ServerMania is nothing short of comprehensive and flawless. Talking live with our account manager who is ready to hear our idea and proposed hardware needs, ServerMania will work tirelessly with us to optimize the best solution for us. They never miss any due dates promised and provide a well outlined and easy to read quote."

> Yeha Saleh Owner **IT Tailors Canada**



"We are now able to offer US customers the low prices they deserve with amazing uptime and fast stock resourcing when we reach capacity, all thanks to the amazing support at ServerMania"

**Matthew Griffin** CEO **GTX** Gaming



"ServerMania has become part of my solution pipeline. It sometimes feels like we are colleagues working for the same company. They help me solve problems and find solutions quickly and are not a hurdle to solving issues. The service has been stellar."

### Sal Ingrilli **Project Manager** Captis Intelligence



"Service continues to be outstanding at a level we rarely see from other providers."

#### **Ben Emeigh**

Inventory Operations Director Rayobyte



### A leader in web hosting solutions since 2002.

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