MANAGED
SERVICES

ServerMania have supported the infrastructure needs of thousands of businesses with dedicated server hosting, public and private cloud platforms, colocation, and a wide range of managed services.

MANAGED SERVICES
CATALOG

ServerMania has been a leader in high-performance infrastructure hosting since 2002. We have supported the infrastructure needs of thousands of businesses with dedicated server hosting, public and private cloud platforms, colocation, and a wide range of managed services.

ServerMania's Managed Services empower server hosting customers with a comprehensive array of performance, security, and availability-focused solutions.

Server hosting customers rely on our 15-minute support response times and 100% Network Uptime Service Level Agreement.

ServerMania Managed Services bring the expertise and experience behind our industry-leading infrastructure hosting to your servers.
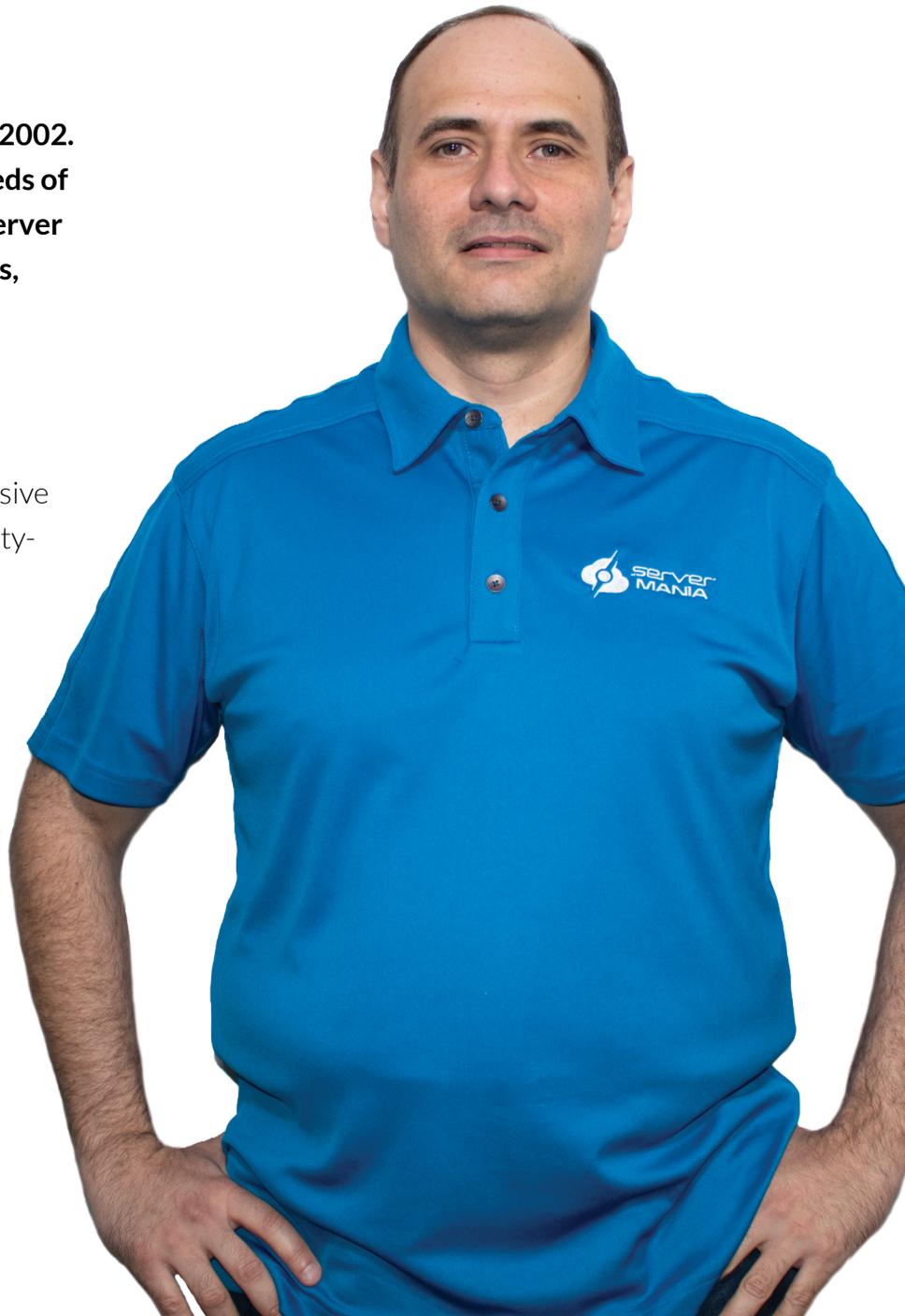
WHAT CAN SERVERMANIA MANAGED SERVICES
DO FOR YOUR BUSINESS?

Managing servers for optimal reliability, performance, and security is complex and time-consuming. To guarantee optimal uptime and security, servers must be monitored round-the-clock, every day of the year. An experienced server administration team must be ready and waiting to respond to issues as they arise.

But hiring a team of experienced server administrators is expensive, and server management is a distraction from the core mission of your business — your team should be developing, selling, or building products your customers love, not worrying about server uptime.

ServerMania Managed Services provide a comprehensive range of monitoring, issue mitigation, and security hardening services that make sure the infrastructure you depend on does its job, every single day.

Each of our four US and Canadian data centers is staffed around-the-clock by experienced server administrators and equipped with cutting-edge monitoring technology.

We're here to make sure your servers never let you down.
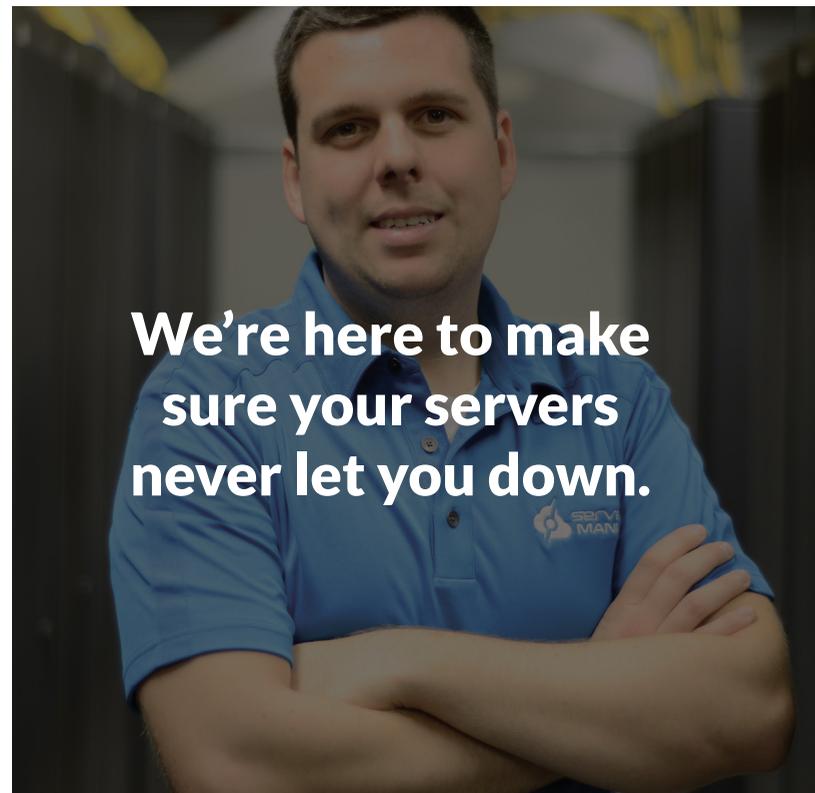
EMPOWERED
MANAGED SERVICES

ServerMania Empowered Management is a complete server management solution that includes unlimited support requests, security hardening, performance optimization, and constant monitoring with proactive issue resolution.

Unlimited Support Requests

Our support teams are on-location in every ServerMania data center. We respond to support requests in less than 15 minutes.

Empowered Managed Services customers can take advantage of ServerMania's incredible support system as often as necessary — when you need us, we'll be ready and waiting.

Server Setup

Initial Server Setup takes care of everything you need to get up and running with a secure server.

We'll handle OS installation, control panel installation, onsite and offsite backup configuration, server migration, and an initial security audit with security hardening.

Server Monitoring

We will monitor your server's availability around the clock, and we guarantee that our team will respond to any issue within 15 minutes. In addition to two user-defined ports, we monitor all the most commonly used ports, including FTP, SSH, SMTP, DNS, HTTP, HTTPS, and MySQL, among others.
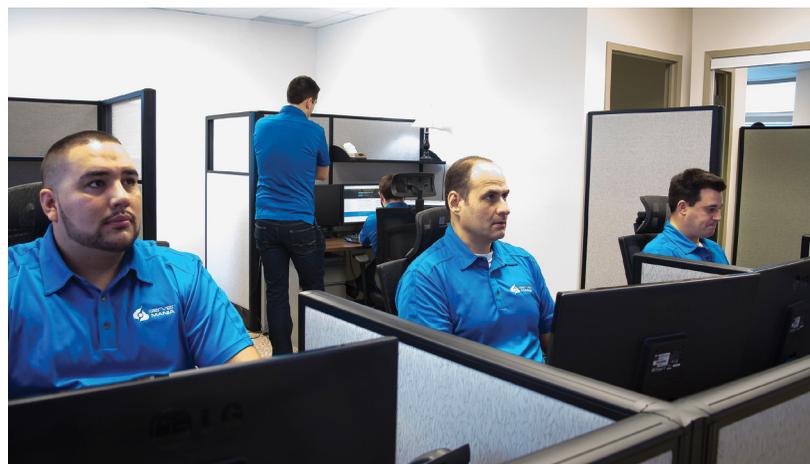
EMPOWERED
MANAGED SERVICES

Security Audit And Management

Securing a server is probably the most complex aspect of server management — one mistake and it's game over.

The Empowered package provides a comprehensive security audit, server hardening, and ongoing security checks:

- Initial security audit with vulnerability checking.
- Server hardening and optimization.
- Rootkit scanning.
- Firewall management.
- OS, kernel, and service updates.

Backup Management

Backups are an essential to server security and disaster management. Backups protect your organization against data loss caused by malware and ransomware attacks, accidental or malicious deletion, and natural disasters.

Empowered Managed Services users benefit from a free backup consultation. We will advise about the ideal backup solution for your company,

implement that solution, and manage it for you. Our team maintains and monitors all backups, and we will restore your data on request.

Supported Systems

We support a wide range of server configurations, including major Linux distributions, the most popular control panels, and a huge array of web servers, DNS servers, firewalls, databases, mail servers, and third-party applications.

ESSENTIAL
MANAGED SERVICES

The Essential Managed Services plan is ideal for server hosting customers who are happy to manage their own servers, but want our team ready to intervene during an outage.

We monitor a wide range of your server's ports for availability, and respond immediately during an outage.

- ✓ FTP (21)
- ✓ SSH (22)
- ✓ SMTP (25)
- ✓ DNS (53)
- ✓ WEB (80)
- ✓ POP (110)
- ✓ IMAP (143)
- ✓ WEB SSL (443)
- ✓ cPanel (2082)
- ✓ WHM (2086)
- ✓ mySQL (3306)
- ✓ 2 user defined ports

Instant Outage Intervention

24x7 Monitoring

5 Minute Intervals

Custom Server Management

ServerMania's server management experts are familiar with a wide range of common applications and services. If your application is unique, we can work with your team to create a custom management solution.

WHY SERVERMANIA
MANAGED SERVICES?

Lower Costs

Managed Services users benefit from enterprise-grade server management without an enterprise-grade price tag. ServerMania Managed Services are an economical alternative to hiring an expensive server management team.

Take Advantage Of Our Experienced Team

We have built high-performing server hosting solutions for thousands of businesses. The ServerMania team has an unbeatable depth and breadth of experience for Managed Services customers to take advantage of.

Optimal Availability

We will proactively respond to any availability issue in minutes and have you back online in no time.

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State-Of-The-Art Facilities

ServerMania operates five state-of-the-art data centers across the United States, Canada and Europe. Each facility is engineered for redundant power, connectivity, and security.

Our teams are on-site 24 hours a day, ready to do what it takes to keep your servers up and online.

SERVERMANIA
YOUR TRUSTED PARTNER

Managed Services are just one of the ways ServerMania empowers server hosting clients. We also offer:

- An extensive selection of server hosting options, including dedicated servers, hybrid servers, and private and public cloud platforms.
- A 100% Network Uptime SLA.
- Industry-Leading Prices.
- 15-minute support response times.

Since 2002, we have been a trusted partner of thousands of businesses, empowering our clients with technology and committed service.

.server MANIA
HOSTING EMPOWERED

A leader in web hosting solutions since 2002.

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